## In the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

## **Listing of Claims:**

1 1. (Currently Amended) An electronic (e-) commerce support system 2 comprising: 3 a shop server provided on which is a shopping mall including a 4 plurality of virtual shops; 5 a virtual-shop retailer system having at least a terminal provided 6 for each of a plurality of retailers who own the virtual shops; and 7 an e-commerce support system shared by the retailers and 8 connected to the virtual-shop retailer system via the Internet, wherein the 9 e-commerce support system includes, a Web server to which each retailer makes an access via a 10 11 terminal of each retailer over a network the Internet, thus performing 12 access management for each retailer; 13 a database storing data for each of functions required for e-14 commerce; and 15 an application server to establish each of the functions by using 16 the stored data, necessary functions among the functions required for e-17 commerce being offered to each retailer and available through the 18 terminal of each retailer over the network Internet, the necessary 19 functions depending on each retailer having the virtual-shop retailer 20 system having at least the terminal. 1 2. (Currently Amended) The electronic commerce support system according 2 to claim 1, wherein the functions include at least a shop creation function, 3 a running management function, a charge and settlement function and a 4 delivery function.

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3.

2 to claim 1, wherein each function is put into a module. 1 4. (Currently Amended) The electronic commerce support system according 2 to claim 1 further comprising: 3 a table storing membership numbers assigned to customers by 4 each retailer and membership identification numbers assigned to 5 customers by the electronic commerce supporting system irrespective of each retailer but corresponding to the membership numbers; 7 a customer database storing personal data on the customers for 8 each of the membership identification numbers; and 9 a certificate server to authenticate a customer using the table and 10 the customer database in response to a membership number sent by a 11 retailer via the terminal thereof, a result of authentication being sent only 12 to the terminal of the retailer which has made an access to the certificate 13 server for customer authentication.

(Currently Amended) The electronic commerce support system according